

Wayne Hutchinson / TMS Toyota Customer Services  
 Quality Compliance  
 January 26, 2010  
 Approved By: Bob Waltz

To: All Toyota Dealers  
 From: Toyota Customer Services

**Stop Delivery of Vehicles Involved in CTS Accelerator Pedal Safety Recall**  
**\*\*\*\*\*URGENT\*\*\*\*\***

As communicated on January 21, 2010, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain accelerator pedal assemblies manufactured by CTS. This action is separate from the on-going recall of approximately 4.2 million Toyota and Lexus vehicles to reduce the risk of pedal entrapment by incorrect or out of place accessory floor mats.

A Stop delivery will be implemented on all involved vehicles in dealership inventory.

**Immediate Action**

- As required by Federal law, dealers are not to deliver any new vehicle acquired in their inventory, which is involved in this safety recall, until the necessary remedy has been performed. Toyota is currently developing the remedy and will provide additional information as it becomes available.
- Please utilize the attached instructions to determine if a vehicle is equipped with a subject CTS accelerator pedal.
- To assist dealerships, the TIS system is being loaded with new vehicles that we believe to be in dealership inventory. Additional information will be posted on TIS shortly.

**Involved Vehicles**

- Please verify vehicle involvement prior to customer delivery on all potentially involved vehicles.
- Only vehicles manufactured in North America are involved. Vehicles manufactured in North America can be identified by the first three characters (WMI) in the Vehicle Identification Number (VIN).
- Accelerator pedals installed on Camry vehicles manufactured in North America will need to be inspected to determine if they are CTS pedals.

Model	Model Year	WMI	Pedal type	Remarks
Avalon	2005, 2006, 2007, 2008, 2009, 2010	4T1	CTS	Hold vehicles in dealership inventory
Matrix	2009, 2010	2T1		
Tundra	2007, 2008	5TB		
	2007, 2008, 2009, 2010	5TF		
Sequoia	2008, 2009, 2010	5TD		
Camry*	2007, 2008, 2009, 2010	4T1	Inspect Pedal	Need to inspect. If equipped with CTS pedal hold vehicle in dealership inventory.
		4T4**	CTS	
Corolla*	2009, 2010	1NX	CTS	Hold vehicles in dealership inventory
		2T1		
Highlander*	2010	5TD	CTS	
RAV4*	2009, 2010	2T3	CTS	

\*Vehicles built in Japan (VIN starting with "JT") are not involved

\*\*Camrys built at SIA (VIN starting with "4T4") are equipped with CTS pedals